



U3A Batemans Bay Incorporated

Risk Management Plan

(Last amended: 2024)

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Risk Management Plan of U3A Batemans Bay Inc.

This Risk Management Plan has been developed in order to define the measures which need to be taken, or kept under review, to ensure that U3A Batemans Bay (**U3A BB**) meets all its legal obligations and manages its finances, records and people properly.

The plan will be kept under review by the committee and updated periodically to ensure it remains aligned with the operations of U3A BB as circumstances change.

Area of Risk	Specific Risks	Risk Management Strategies
Our Governance	Failure to meet legal obligations.	<ul style="list-style-type: none"> • President and vice-president to review constitution periodically to ensure it aligns with the <i>Associations Incorporation Act 2009</i>. • Management committee to review rules and committee handbook periodically. • Management committee to ensure compliance with all governance arrangements enforced by committee.
	Inadequate management of U3A BB (eg, accountability, records management, etc).	<ul style="list-style-type: none"> • All new committee members to be told where to find U3A BB constitution, rules, committee handbook, and risk management plan. • Regular committee meetings to be held to ensure information is shared among all committee members. • Committee to ensure that a sound records management system is in place. • Treasurer to ensure insurance premiums to NSW U3A are up to date.
Our Environment	Failure to provide a safe environment for members and volunteers.	<ul style="list-style-type: none"> • Course coordinators to ensure that venues used by U3A BB meet safety requirements (eg, smoke alarms) and liability insurance is covered. • Tutors and members are reminded periodically to review process on all relevant policies.

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	Assets are not managed appropriately.	<ul style="list-style-type: none"> • U3A equipment manager to oversee purchase, maintain an assets register, maintain equipment, identify any issues, and report to the U3A treasurer. • From time to time, the U3A equipment manager to identify which assets are recommended for disposal to the committee.
	Insufficient access to appropriate teaching venues.	<ul style="list-style-type: none"> • All committee members to identify suitable venues and develop and maintain good relations with relevant stakeholders.
	Failure to maintain good relations with key supporters.	<ul style="list-style-type: none"> • Invite key supporters to U3A celebrations, as appropriate.
Our Finances	Insolvency. Fraud. Improper use of funds.	<ul style="list-style-type: none"> • All major spending decisions to be approved by committee or AGM as appropriate. • Treasurer to oversee all expenditure (two members to authorisations every transaction) and require receipts and invoices for reimbursement of members' expenses. • Treasurer to propose income and expenditure for annual budget to committee for approval in the last quarter of the financial year. • Annual audit to be completed.
	Purchases, processes and contracts are not managed effectively.	<ul style="list-style-type: none"> • Treasurer to report to committee all expenditure on a monthly basis.
Our Information	Ineffective communication with members and stakeholders.	<ul style="list-style-type: none"> • Use of communication tools such as town crier, newsletters, Facebook, and newspaper articles.
	IT systems failure.	<ul style="list-style-type: none"> • Records securely stored electronically. • Database manager and records manager to maintain records backup.
	Cyber attack	<ul style="list-style-type: none"> • Identify potential risks in our systems. • Keep abreast of developments in cyber security.

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		<ul style="list-style-type: none"> • Review current practices to minimise the amount of personal data kept. • Keep the committee informed of review processes. • In case of cyber breach, immediately report this to the Australian Signals Directorate on 1300CYBER.
	Personal information on members' profile compromised.	<ul style="list-style-type: none"> • Sensitive personal information concerning members should be kept securely.
	Key documentation and records are inappropriately stored and lost.	<ul style="list-style-type: none"> • Records manager to periodically undertake a stocktake of key documents. • Hard copies of U3A BB documents to be stored at a central secure location. • Key documents to be digitised.
	Poor control of documents.	<ul style="list-style-type: none"> • Secretary to oversee the development of a documents management policy and procedures for use by the records manager. • Secretary to ensure that documents are maintained and preserved accordingly, in cooperation with records manager.
	Failure to efficiently retrieve documents.	<ul style="list-style-type: none"> • Key documents (such as attendance records, signed disclaimers, etc) to be provided to course coordinator 1, and stored electronically. • Records manager responsible for maintaining documents on google drive. • Documents that are archival to be preserved. Minutes and financial records are to be kept for at least seven years.
	Breach of copyright by tutor/s.	<ul style="list-style-type: none"> • Treasurer to ensure copyright licences are sufficiently broad and payments are up to date. • Tutors are to be made aware of copyright restrictions.

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Our People	Tutors are not sufficiently recognised and valued.	<ul style="list-style-type: none"> • Committee to regularly express appreciation to tutors for the importance of the contributions they make. • All tutors to be treated with equal importance regardless of the nature of their course. • Members to be reminded periodically of the debt they owe to tutors and asked to assist them whenever possible.
	Insufficient tutors to support U3A activities.	<ul style="list-style-type: none"> • Committee to 'advertise' for additional tutors. • U3A BB brochures and regular publicity to include an invitation to prospective tutors and speakers to join U3A BB.
	Members who provide voluntary services to U3A BB are undervalued.	<ul style="list-style-type: none"> • Volunteers to be thanked by the committee on a regular basis.
	Complaints and grievances are not resolved effectively.	<ul style="list-style-type: none"> • Committee to exercise tact and courtesy in mediating any disputes between members and in dealing with any complaints about U3A BB activities.
Our Programs and Services	Sustainability of U3A BB threatened: <ul style="list-style-type: none"> • membership numbers decline; • insufficient volunteers to support activities; • programs and services not attractive to members; • age distribution demographic unequal; • succession planning is inadequate; • demographic data for planning is inadequate. 	Committee to monitor the age and gender composition and when appropriate arrange: <ul style="list-style-type: none"> • marketing and publicity targeting the benefits of U3A BB to attract a broad range of eligible members; • provide social events which are supported by members and attractive to new members; • broadening activity offerings by forming 'partnerships' with key stakeholders such as other U3A organisations, historic societies, bush-walking clubs, etc; • skills of members to be identified and captured on application for membership and at registration day – including potential for short activities, one-off talks, etc; • lapsed members to be asked for feedback on decision not to re-join;

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		<ul style="list-style-type: none"> • special events coordinator asked to arrange more special events such as trips to galleries in other cities, and one-off musical performances; • special events undertaken in accordance with special events policy and in consultation with coordinator.
	U3A BB activities restricted due to limited number or size of venues.	<ul style="list-style-type: none"> • Course coordinators to maintain a list of suitable venues, including cost and contact details. • Suitable venues treated as key resources. • Enrolled members unable to participate in a class to be reminded of their obligations to contact tutor or apologise on-line.
	Committee members, tutors, and other key people are unable to undertake their roles (due to health issues, accidents, family commitments, etc).	<ul style="list-style-type: none"> • Procedures documented then uploaded onto accessible folders on google drive and the website and reviewed periodically. • Committee members to communicate issues and discuss solutions and key role understudies to be managed by the committee. • Committee to explore solutions and assist understudies in filling the roles.
Artificial Intelligence	Risks for tutors in developing activities in the areas of members privacy and third-party intellectual property.	<ul style="list-style-type: none"> • Committed to keep under review developments in AI which potentially create risks for tutors or U3A BB.